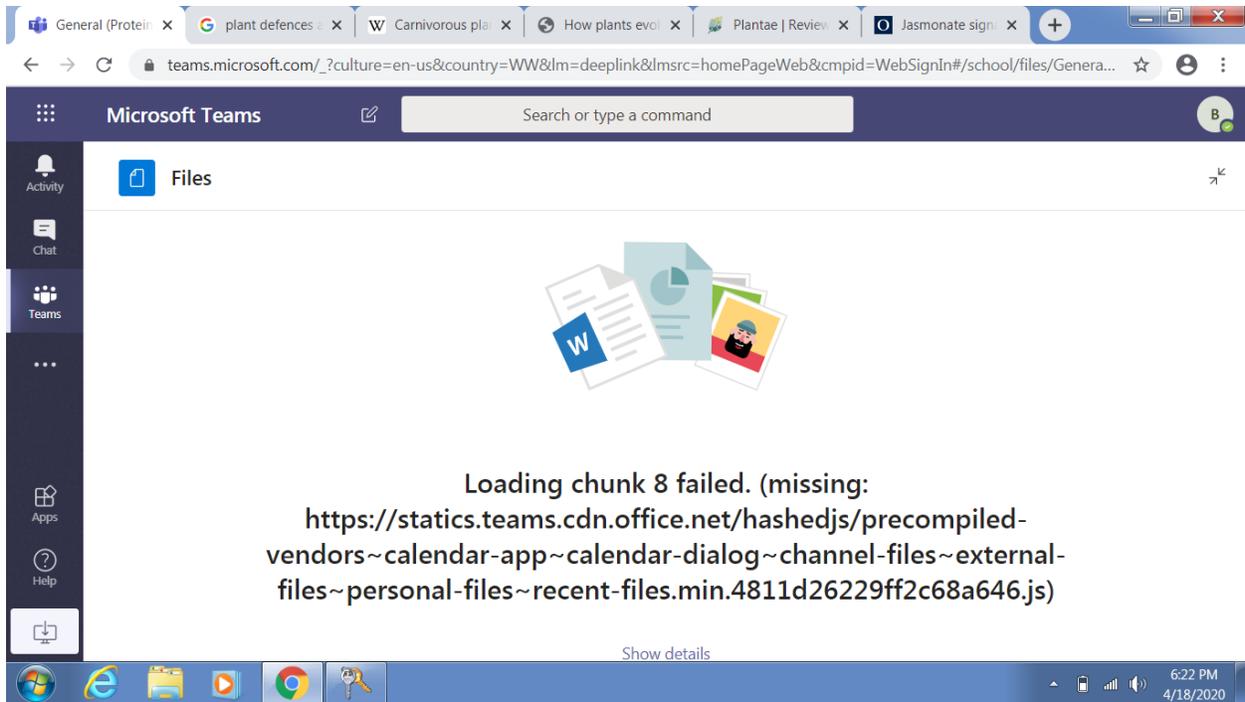


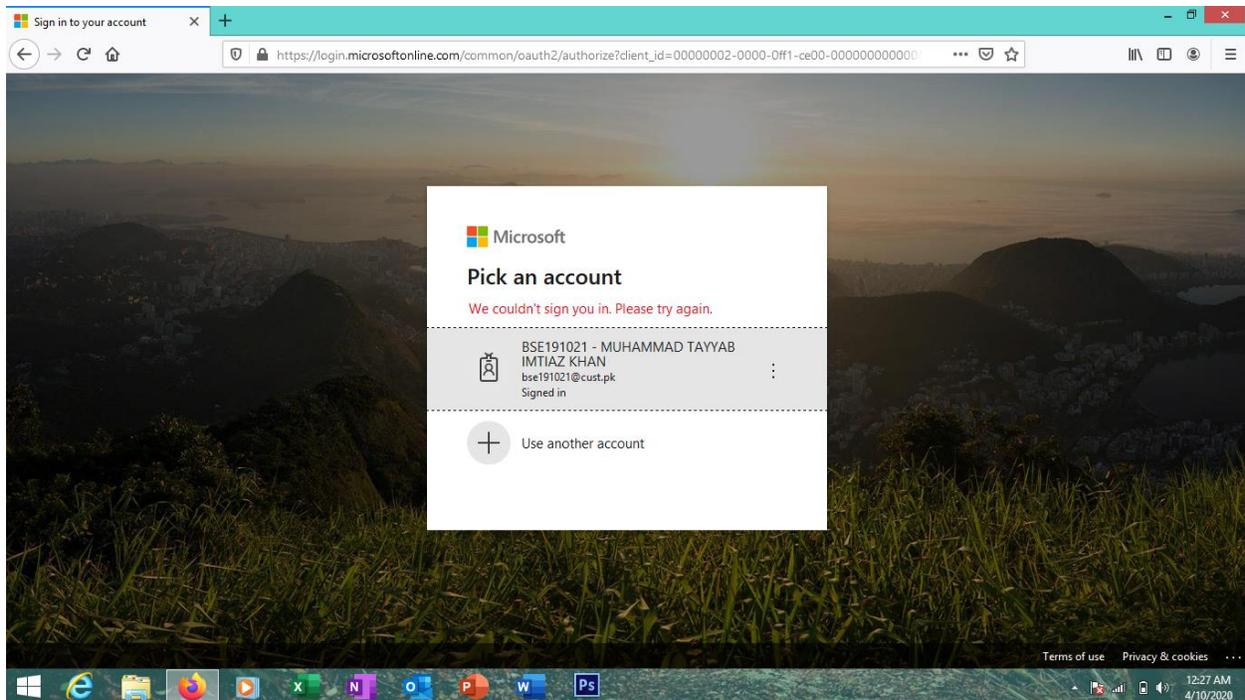
#### Solution:

1. Uninstall the Teams Windows Desktop Application
2. Reboot the system
3. Then open Run and enter the following **"TEMP"** without quotes
4. Select everything inside the folder that will be displayed
5. Then open Run and enter the following **"%TEMP%"** without quotes
6. Select everything inside the folder that will be displayed
7. Then reboot the system again.
8. Install Teams Desktop Application again
9. Check the Time/Data and Time Zone and make sure it is Karachi, Islamabad and Time and Date is correct

Login and it should resolve the issue



1. Exit Teams completely. Go to %appdata%\Microsoft\teams\Cache and delete all the files.
2. Go to %appdata%\Microsoft\teams\Application Cache\Cache and delete all the files.
3. Restart Computer and then open Teams desktop client and sign in again



1. Make sure your Windows time is accurate. Recheck the time zone and be careful to set the proper AM/PM time. This should resolve the issue if the time/data or timezone was wrong.
2. If the System time is correct then please clear the cache of your Chrome Browser (Teams only supports Chrome browser). To perform Clear Cache task do the following
  - a. Go to Chrome settings (chrome://settings/privacy in address bar) and search for option Clear Browsing Data and clear everything.
  - b. Now close the chrome browser and open again and now you should be able to login properly on outlook and teams
3. If you are using Desktop Application of Teams. Uninstall the Application and reboot the system and then login again once the system is rebooted. (You should be able to login now)
4. If none of the above helps please open Run and perform the following.
  - a. Type **temp** and hit Enter key and when a folder is opened select all files inside the folder and delete everything inside.
  - b. Again open Run and type **%temp%** and hit Enter key and when a folder is opened select all files inside the folder and delete everything inside.
  - c. Reboot your Computer. This should resolve the issue.